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## TRANSMITTAL FORM FIRST Named Inventor First Named Inventor Art Unit Examiner Name Total Number of Pages in This Submission Application Number 09/898,286 Filing Date First Named Inventor Art Unit Examiner Name SEP 2 7 2004 Attorney Docket Number 1821\_01100 Technology Center 2100

ENCLOSURES (check all that apply)											
Fee Transmittal Form		Drawing(s)	<u> </u>	After Allowance Communication							
Fee Attached		Licensing-related Papers		to Group  Appeal Communication to Board							
Amendment/Reply		Petition		of Appeals and Interferences							
☐ After Final ☐ Affidavits/declaration(s) ☐ Extension of Time Request ☐ Express Abandonment Request ☐ Information Disclosure Statement ☐ Certified Copy of Priority Document(s) ☐ Response to Missing Parts/Incomplete Application ☐ Response to Missing Parts ☐ under 37 CFR 1.52 or 1.53		Petition to Convert to a Provisional Application  Power of Attorney, Revocation Change of Correspondence Address  Terminal Disclaimer  Request for Refund  CD, Number of CD(s)	Forn Cite.	☐ Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) ☐ Proprietary Information ☐ Status Letter ☑ Other Enclosure(s) (please identify below): Form PTO-1449 (1 p.); ONE (1) Cited Reference; and acknowledgment postcard							
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT											
Firm Or Individual Name Signature	Marcella D. Watkins 36,962										
Date	September 21, 2004										
CERTIFICATE OF TRANSMISSION/MAILING											
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Typed or Printed Name	Sandra K. Begl	ley									
Signature		Date	;	September 21, 2004							

135404.01/18/21.01100

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P. O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450.



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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT: Geoffrey Donald Tremain **GROUP ART UNIT:** 

2131 SERIAL NO.: 09/898,286

§ § **EXAMINER:** RECEIVED

July 3, 2001 SEP 2 7 2004

Method and Apparatus for Providing Computer Service **Technology Center 2100** 

## INFORMATION DISCLOSURE STATEMENT

Atty. Dkt. No.: 1821-01100

Date: September 21, 2004

Mail Stop Amendment Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

Sir:

This Information Disclosure Statement, including completed Form PTO-1449, comprises a list of pertinent art of which Applicants are aware. If this application was filed prior to June 30, 2003, a copy of each publication listed on Form PTO-1449 is enclosed herewith.

The submission of this Information Disclosure Statement and the references submitted therewith is not an admission that the art cited is "prior" with respect to the present invention, nor is it a representation, that no better art exists. Applicants hereby reserve the right to swear behind or otherwise disprove any alleged "prior" nature of any art cited should the facts support and the situation warrant such an action. It is submitted that the art cited does not constitute a bar to the patentability of Applicants' invention under 35 U.S.C. § 102 or § 103.

Respectfully submitted,

Marcella D. Watkins

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Form PTO-1449 (Modified)  INFORMATION DISCLOSURE STATEMENT BY APPLICANT  (Use several sheets in accessary)					Atty. Doci		Serial No. 09/898,286			
					Applicant Geoffrey Donald Tremain					
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OTHER ART (I	ncluding Autho	or, Title, Date, Perti	inent Pages,	Etc.)						
	AA	It's Official: IBM Announces Linux for the S/390 [online] Retrieved from the Internet: <url: <a="" href="http://www.linuxplanet.com/linuxplanet/reports/1848/1">http://www.linuxplanet.com/linuxplanet/reports/1848/1 (2 p.)</url:>								
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